



## GRIFFITH COLLEGE DUBLIN

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### PERFORMANCE MANAGEMENT

This course gives an overview of the various aspects of managing performance within the modern enterprise by focusing on performance evaluation and measurement as well as performance improvement techniques.

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#### Programme Outline

- Essentials of Managing Performance
- Identifying Expected Job Performance
- Stating Performance Criteria in Four (4) Dimensions
- Interpreting Performance Standards
- Getting Performance up to Standard
- Rewarding and Recognising Performance
- Installing the Program
- Performance Management Systems – Why failure occurs in some companies
- Case Study Evaluation and Discussion
- Articles re. Performance Management

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**Date:** Monday 9<sup>th</sup> November 2009

**Venue:** Griffith College Dublin

**Duration:** 6:30pm – 9:30pm (3 CPE/CPD Hours) **Cost:** €140

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#### Presenter – James O'Connor MBA, BBS



James has lectured with G.C.D. for the past 10 years specialising in business related subjects. He currently lectures in Dublin City University (D.C.U.) and has previously lectured with the D.I.T. and V.E.C. He holds an honours M.B.A. from D.C.U.

Prior to going into full-time training, James has worked for 3 separate and distinct multinational companies (American, Japanese and Irish) in various management roles. He is a confident and popular lecturer within the business / academic communities.